



Position: Deafness Specialist/Job Coach
Program/Department: Supported Employment/Workforce Development
Reports to: Director of Supported Employment
Hours: 25 hours per week (Business hours)

Position Summary:

Brooklyn Community Services is one of Brooklyn's first and largest non-sectarian social services agencies. BCS, which presently serves more than 10,000 individuals annually, is committed to a broad and diverse range of services including education and child care; services to strengthen families; and services to foster self sufficiency for adults.

The Supported Employment Job Coach/Deafness Specialist provides the supports that deaf individuals and individuals with other disabilities need to obtain and maintain paid competitive employment within the community. The Deafness Specialist provides individualized job development, job placement, English to ASL and ASL to English interpretation and on the job coaching once an individual is employed.

Responsibilities:

- Meet with employers in the community and educate them about deaf workers, and individuals with other disabilities.
- Provide interpretation for deaf individuals and employers during interviews (English to ASL/ASL to English).
- Develop employment opportunities for our clients in the community .
- Assist individuals with disabilities (hearing and non-hearing) with finding and retaining employment through active, individualized job search and preparation, and post-employment job coaching at the work site.
- Develop positive working relationships with employers. Directly assist employers in communicating with individuals, to clarify job duties, to provide safety information, and to facilitate productivity, client motivation, and client attendance.
- Provide job coaching and proactive, extended support services to assigned caseload of employed clients, both at and away from the job site, to assist them to remain employed in the integrated labor market. Can include occasional evening and/or weekend work depending on client's employment schedule, and travel within NYC as required.
- Provide individuals with travel training, counseling, case management, and other supportive services needed to maintain employment.
- Advocate for clients' possible need for accommodation on-site as well as off-site advocacy needs.
- Assist individuals who have lost their jobs to return to employment by re-evaluating their employment goals, needs, and interests, and by assisting them with interviews. Enlist assistance of parents and natural supports.
- Complete required chart documentation and monthly reports in a timely manner.



Qualifications:

- Fluency in ASL (American Sign Language) required.
- AA or BA degree preferred. HS Diploma Required, with experience in the human service field.
- Excellent oral and written communication skills.
- Excellent judgment and sensitivity to the needs of clients.

Contact:

Email Resume and Cover Letter to:
Yesim Osmali, Director of Supported Employment
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